



Employment Opportunity IT Technician

Position Title: IT Technician
Full-time, FLSA Covered
Full benefits

Wage Range: \$11.00 to \$17.80 per hour

Description of Duties: Under the general direction of the IT Director, provides functional support installing, troubleshooting, testing PC hardware, and software and network components of the City's distributed computer systems, including police mobile data, training on said systems and graphics design.

Knowledge, Skills, and Abilities:

Intermediate level knowledge of personal computer operations; terminals, printers, modems, and networks testing/diagnostic techniques; report writing; mobile computer systems, system documentation; VPN connections and effective customer service skills.

Ability to interact effectively with the public and employees; work flexible schedules to support 24 hour operation, configure and troubleshoot personal computers and peripheral equipment; install and optimize personal computer software; prepare complete and concise reports; rapidly analyze system and user problems, identify alternative solution and provide resolution; instruct non-technical users on proper procedures and practices.

Qualifications:

Any combination of training and experience that provides the required knowledge, skills, and abilities is qualifying. Typical qualifications include:

- High School Diploma or equivalent
- A+ Certification or MCDST.
- Two years or more of increasingly responsible experience working with personal computers, mobile computers, and networks
- Valid Colorado Drivers License or the ability to acquire one within ten days of appointment.

Application Procedure:

Full job description and application form is available at www.cityofalamosa.org. Submit complete City application to the IT Department, City Hall, 300 Hunt Avenue (POB 419) Alamosa, CO 81101.

Application Deadline: 5:00 p.m. February 9, 2012

Posting Date: January 18, 2012